

## Information regarding Synthesis Series

Dear Customer,

please be informed that our Synthesis Series (including Synthesis Liquid, Synthesis Solid and Multiple Evaporator) will officially be discontinued and no longer be produced as of 1 January 2012.

However, please be assured that we will probably be able to deliver Synthesis models until the beginning of 2012 until all component parts have been completely assembled. You can also be assured that Heidolph guarantees to provide Synthesis-related spare parts for a period of time of 8 years after 1 January 2012 and that our team will provide excellent service and support as you have always been used to.

We would like to take this opportunity to give you the chance to manage your own project plans. Please note that projects in which you might be involved and which are decided not now but early 2012 might include Synthesis products. This is just for your information to take this circumstance into consideration when planning your year- end business and order Synthesis models in time if required.

Should you have any further questions please do not hesitate to contact us at any time.

Best regards,

Your Heidolph Team